

## Second Quarter 2023 Earnings

August 9, 2023



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This presentation also includes certain non-GAAP financial measures. These non-GAAP financial measures are in addition to, and not a substitute for or superior to, measures of financial performance prepared in accordance with GAAP. There are a number of limitations related to the use of these non-GAAP financial measures versus their nearest GAAP equivalents. For example, other companies may calculate non-GAAP financial measures differently or may use other measures to evaluate their performance, all of which could reduce the usefulness of our non-GAAP financial measures as tools for comparison. The reader is cautioned not to place undue reliance on non-GAAP financial measures and to evaluate them only in conjunction with their nearest GAAP equivalents. Please see the appendix for reconciliations of these non-GAAP financial measures to their nearest GAAP equivalents and for the calculation of certain other financial measures.





## FINANCIAL PERFORMANCE SUMMARY DELIVERED \$32.9M OF REVENUE AND 37.6% GROSS MARGIN

## **2Q 2023 Summary**

- Delivered \$32.9M of revenue vs. guidance of \$28M to \$32M
  - Security Solutions ("SS") down 44% YoY (vs. guidance of down high-40% to mid-50%); Down 13% sequentially; Results exceeded guidance primarily due to the sale of a large perpetual software license
  - Secure Networks ("SN") down 37% YoY (vs. guidance of down mid-30% to low-40%); Up 2% sequentially; Results in line with guidance
- Delivered 37.6% gross margin vs. guidance of 28.0% to 31.5%
  - Sale of a large perpetual software license in SS was a major driver
  - Strong program management and better utilization of billable labor
  - Revenue mix slightly more favorable (weighted toward SS) than forecasted
- Below the Line (BTL) expenses lower than projections
  - Cash BTL expenses (i.e. adjusted for capitalized software, stock-based compensation, restructuring costs, and D&A) lower than projections primarily due to ongoing cost management actions
  - Capitalization of R&D higher than projected
- Delivered breakeven Adjusted EBITDA, above high end of guidance range, due to better than forecasted gross profit and lower BTL expenses

	2Q 2023 Actual	2Q 2023 Guidance
Revenue	\$32.9M	\$28M to \$32M
Revenue Growth	-41% YoY -7% Sequential	-50% to -43% YoY -21% to -9% Sequential
Gross Profit	\$12.4M 37.6% Margin +4 bps YoY	28.0% to 31.5% Margin -951 to -601 bps YoY
Adjusted EBITDA <sup>(1)</sup>	(\$0.0M) -0.0% Margin	(\$8.0M) to (\$6.0M) -28.6% to -18.8% Margin
Adjusted EPS <sup>(1)</sup>	(\$0.03)	

## **Exceeded High End of Guidance Range on Key Financial Metrics**





## **RECENT BUSINESS HIGHLIGHTS**

#### **NOTABLE EVENTS**

- Key Xacta® renewals include the Central Intelligence Agency, U.S.
   Department of the Treasury, U.S. Department of the Interior, Office of Naval Intelligence, National Archives, U.S. Environmental Protection Agency, Oracle and SAP as well as new orders from NASA, the Virginia Department of Education and the National Endowment for the Arts
- AMHS received two new awards one from a foreign government customer and one from a federal government customer – and also secured several contract renewals, including with the Drug Enforcement Administration and U.S. Department of the Treasury
- Received a new contract award for Telos ACA software and services from a federal government customer
- Achieved key operational milestones on the TSA PreCheck® program:
  - Official Telos PreCheck website is operational (https://tsaprecheckbytelos.tsa.dhs.gov/)
  - Seven enrollment sites are now open across four states

























Continued Customer Success with Telos Solutions in Priority Federal Government End Markets

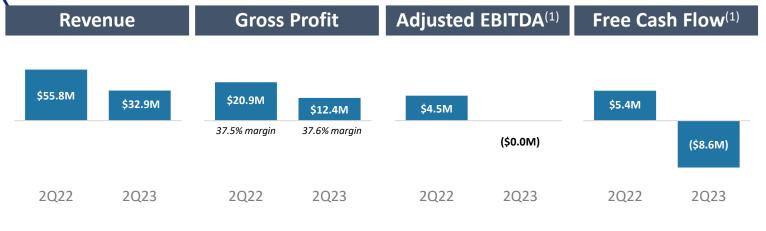


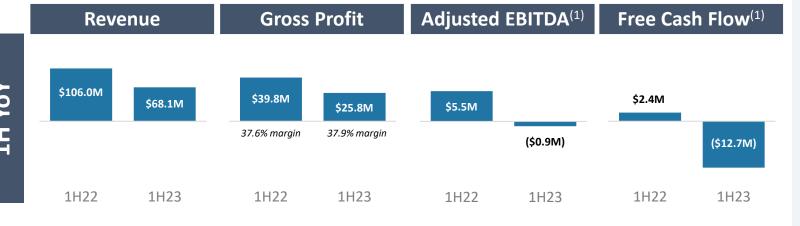


YoY

## FINANCIAL PERFORMANCE SUMMARY

## **2Q AND 1H 2023 YEAR-OVER-YEAR COMPARISON**





## 2Q YoY Commentary

- Revenue: Security Solutions down 44% to \$17.2M primarily due to lower revenues on two ongoing programs. Secure Networks down 37% to \$15.7M primarily due to the successful completion of large programs.
- Gross Profit: Down \$8.5M primarily due to lower revenues. SS gross margins up 222 bps to 56% primarily due to the sale of a large perpetual software license and lower indirect costs. SN gross margins down 13 bps to 18%
- Adjusted EBITDA: Down \$4.5M to (\$0.0M); Lower gross profit partially offset by cost actions.
- Free Cash Flow: Lower cash flow from operations and higher CAPEX/capitalized R&D. As expected, FCF was impacted by timing of discrete vendor payments in 2Q. Ended the quarter with \$103M of cash, no debt, and an undrawn \$30M revolving credit facility.

## Ongoing Focus on Expense Management Buffering Adjusted EBITDA in 2Q and 1H





	Guid	ance
	3Q 2023 Low End	3Q 2023 High End
Revenue	\$30M -53% YoY	\$34M -47% YoY
Adjusted EBITDA <sup>(1)</sup>	(\$8M)	(\$6M)

## **Assumptions**

- Revenue range primarily driven by risks and opportunities on preexisting programs
- SS revenue assumptions:
  - Down mid-50% to mid-40% YoY (down high teens to flat sequentially)
    - Primarily driven by Telos ID and Secure Communications YoY
- SN revenue assumptions:
  - Down low-50% to mid-40% YoY (down LSD to up MSD sequentially)
    - Primarily driven by the successful completion of large programs that generated significant revenue in 2022
- Gross margin down ~250 bps to up ~125 bps YoY (down ~700 bps to ~350 bps sequentially, primarily
  due to the sale of a large perpetual software license sale in 2Q)
  - Less favorable mix between SS and SN YoY
    - SS to contribute approximately 48% to 51% (vs. 51% in 2022)
- Cash BTL expenses (i.e. adjusted for capitalized software, stock based compensation, restructuring costs, and D&A) approximately \$2.0M higher excluding management reserve due to 2H 2023 growth investments in business development, information assurance, Telos ACA, and TSA PreCheck, and approximately \$3.5M to \$4.0M higher including management reserve

## 3Q Revenues Comparable to 2Q; Growth Investments in 2H



#### Notes



## UPDATED GUIDANCE vs. PRIOR GUIDANCE

	Updated	Guidance
	FY 2023 Low End	FY 2023 High End
Revenue	\$122M -44% YoY	\$137M -37% YoY
Adjusted EBITDA <sup>(1)</sup>	(\$19M)	(\$14M)

	Prior Gu	idance
	FY 2023 Low End	FY 2023 High End
Revenue	\$115M -47% YoY	\$140M -35% YoY
Adjusted EBITDA <sup>(1)</sup>	(\$27M)	(\$17M)

## **Updated Guidance Assumptions**

- SS revenue assumptions:
  - Down mid-40% to high-30% YoY
    - Expected lower revenues on two ongoing programs (~\$50M) and a program loss (~\$10M), partially offset by initial ramp of TSA PreCheck and new contracts within Secure Communications (already won)
    - Range primarily driven by risks and opportunities on preexisting programs
- SN revenue assumptions:
  - Down low-40% to mid-30% YoY
    - Successful completion of large programs in 2022 and 2023 (~\$45M), and expected lower revenues on some ongoing programs (~\$5M)
    - Range primarily driven by supply chain risks and opportunities
- Assumes any new business wins for the remainder of the year will primarily convert to revenue beginning in 2024
- Total company 1H revenues represent approximately 50% 55% of full-year revenue (vs. 49% in 2022)
- Gross margin down ~150 bps to ~flat YoY; SS revenues weighted low-to-mid-50% of total (vs. 56% in 2022)
- Cash BTL expenses (i.e. adjusted for capitalized software, stock based compensation, restructuring costs, and D&A) approximately \$1.5M lower excluding management reserve and approximately \$2.0M to \$3.5M higher including management reserve
- Notable updates from prior guidance: New AMHS and ACA business wins, lower revenues on preexisting programs in Telos ID, higher revenues on preexisting programs in SN, higher gross margins, higher capitalization of R&D, higher cash BTL expenses

### Raising Midpoint of Guidance Range to Reflect 1H Performance and Growth Investments in 2H



#### Notes

<sup>.</sup> Adjusted EBITDA is a non-GAAP financial measure. The Company has not provided the most directly comparable GAAP measure to this forward-looking non-GAAP financial measure because certain items are out of the Company's control or cannot be reasonably predicted. Accordingly, a reconciliation of forward-looking Adjusted EBITDA is not available without unreasonable effort.



Exceeded high end of guidance range on key financial metrics; new business wins and continued focus on expense management driving improved profit outlook

Raising midpoint of full-year guidance ranges

Continued investment in business development capability and pipeline to rebuild backlog and revenue base

Aligning investments in solutions portfolio to customer demands and priority end markets







## **NON-GAAP FINANCIAL MEASURES**

In addition to its results determined in accordance with GAAP, the Company believes the non-GAAP financial measures of EBITDA, EBITDA margin, Adjusted Net Income (Loss), Adjusted EPS and Free Cash Flow are useful in evaluating its operating performance. The Company believes that this non-GAAP financial information, when taken collectively with the Company's GAAP results, may be helpful to readers of its financial statements because that information provides consistency and comparability with past financial performance and assists in comparisons with other companies, some of which use similar non-GAAP financial information to supplement their GAAP results. The non-GAAP financial information is presented for supplemental informational purposes only, should not be considered a substitute for financial information presented in accordance with GAAP, and may be different from similarly-titled non-GAAP measures used by other companies. A reconciliation is provided below for each of these non-GAAP financial measures to the most directly comparable financial measure stated in accordance with GAAP.

The Company uses these non-GAAP financial measures to understand and evaluate its core operating performance and trends, to prepare and approve its annual budget, to develop short-term and long-term operating plans, and to evaluate the performance of certain management personnel when determining incentive compensation. The Company believes these non-GAAP financial measures facilitate comparison of its operating performance on a consistent basis between periods by excluding certain items that may, or could, have a disproportionately positive or negative impact on its results of operations in any particular period. When viewed in combination with the Company's results prepared in accordance with GAAP, these non-GAAP financial measures help provide a broader picture of factors and trends affecting the Company's results of operations.





## **2023 ADDITIONAL MODELING INPUTS**

`	2022 Full Year	2023E Full Year	2023E 3Q
Gross Margin	36.4%	34.9% - 36.4%	30.4% - 34.2%
Stock Based Compensation (SBC)	\$64.7M	\$35M - \$40M	\$9M - \$11M
Depreciation & Amortization	\$5.9M	\$10M - \$12M	\$3.5M - \$4.5M
Share Count	67.6M	69M - 70M	~70M
Tax Rate	(0.01%)	-	-
CAPEX & Capitalized Software	\$13.7M	\$15M - \$17M	\$3.0M - \$4.0M
Cash Below The Line Expenses <sup>(1)</sup>	\$77.6M	\$79.6M - \$81.1M	\$20.9M - \$21.4M
Below The Line Expenses <sup>(2)</sup>	\$69.5M	\$73.3M - \$74.8M	\$21.0M - \$21.5M

## **2023E Full Year YoY Commentary**

- SS slightly down to slightly up YoY, SN slightly down to flat.
- Less favorable mix shift between SS and SN
- Final vesting/amortization of IPO-related grants through end of 2022
- ~\$1M included in COS for FY, up to ~\$0.3M in COS for 3Q
- Higher amortization due to development initiatives achieving key milestones
- ~90% is included in BTL Expenses

- Not meaningful
- Capitalization higher YoY due to investment in growth initiatives
- 2022 includes \$1M of CAPEX; 2023 includes ~\$0.7M of CAPEX
- YoY expected to be lower due to \$6.5M of labor savings, partially offset by \$5M of misc. higher costs partially due to growth initiatives. Range includes management reserve of \$3.5M to \$5.0M
- YoY driven by cost savings and management reserve described above in addition to ~\$4.0M higher depreciation and ~\$2.0M higher R&D capitalization



#### Notes

- Cash below the line expenses (adjusted for capitalized software, restructuring costs, stock based compensation and D&A).
- 2. P&L below the line expenses excluding stock based compensation and restructuring costs (cash below the line expenses above plus D&A, net of R&D capitalization).



## 2022 AND 2023 GAAP AND ADJUSTED FIRST HALF RESULTS

(Amounts in thousands, unaudited)

						202							2023														
		Q1				Q2	!			1H	<u> </u>				Q1					Q2					1H		
	GAAP	SBC	Other Inc	Adjusted	GAAP	SBC	Other Inc	Adjusted	GAAP	SBC	Other Inc	Adjusted	GAAP	SBC	Other Inc	Restructure	Adjusted	GAAP	SBC	Other Inc I	Restructure	Adjusted	GAAP	SBC	Other Inc	Restructure /	Adjusted
Revenue																											
Security Solutions	26,919	-	-	26,919	30,819	-	-	30,819	57,738	-	-	57,738	19,773	-	-	-	19,773	17,196	-	-	-	17,196	36,969	-	-	-	36,969
Secure Networks	23,241			23,241	24,972		<u> </u>	24,972	48,213	-		48,213	15,449	-			15,449	15,715	<u> </u>			15,715	31,164		-		31,164
Total	50,160	-	-	50,160	55,791	-	-	55,791	105,951	-	-	105,951	35,222		-	-	35,222	32,911	-	-	-	32,911	68,133	-	-	-	68,133
Gross Profit																											
Security Solutions Secure Networks	15,051 3,820	857 150	-	15,908 3.970	16,433 4.496	747 115	-	17,180 4.611	31,484 8.316	1,604 265	-	33,088	10,274	272 54	-	-	10,546 3,262	9,551 2,808	153 72	-	-	9,704 2.880	19,825 6.016	425 126	-	-	20,250 6,142
											<u>-</u>	8,581	3,208									,					
Total	18,871	1,007	-	19,878	20,929	862	•	21,791	39,800	1,869	-	41,669	13,482	326	-	-	13,808	12,359	225	-	-	12,584	25,841	551	-	-	26,392
Gross Margin																											
Security Solutions	55.9%	3.2%	0.0%	59.1%	53.3%	2.4%	0.0%	55.7%	54.5%	2.8%	0.0%	57.3%	52.0%	1.4%	0.0%	0.0%	53.3%	55.5%	0.9%	0.0%	0.0%	56.4%	53.6%	1.1%	0.0%	0.0%	54.8%
Secure Networks	16.4%	0.6%	0.0%	17.1%	18.0%	0.5%	0.0%	18.5%	17.2%	0.5%	0.0%	17.8%	20.8%	0.3%	0.0%	0.0%	21.1%	17.9%	0.5%	0.0%	0.0%	18.3%	19.3%	0.4%	0.0%	0.0%	19.7%
Total	37.6%	2.0%	0.0%	39.6%	37.5%	1.5%	0.0%	39.1%	37.6%	1.8%	0.0%	39.3%	38.3%	0.9%	0.0%	0.0%	39.2%	37.6%	0.7%	0.0%	0.0%	38.2%	37.9%	0.8%	0.0%	0.0%	38.7%
SG&A																											
Sales and Marketing	5,252	1,668	-	3,584	4,741	1,420	-	3,321	9,993	3,088	-	6,905	1,643	58	-	-	1,585	1,793	43	-	-	1,750	3,436	101	-	-	3,335
Research and Development	5,430	1,295	-	4,135	4,489	692	-	3,797	9,919	1,987	-	7,932	2,833	770	-	-	2,063	2,646	847	-	-	1,799	5,479	1,617	-	-	3,862
General and Administrative	24,556	11,961		12,595	25,735	14,102		11,633	50,291	26,063		24,228	21,976	8,345		1,200	12,431	17,387	6,630	<del>-</del> -	(3)	10,760	39,363	14,975		1,197	23,191
Total	35,238	14,924	-	20,314	34,965	16,214	-	18,751	70,203	31,138	-	39,065	26,452	9,173	-	1,200	16,079	21,826	7,520	-	(3)	14,309	48,278	16,693	-	1,197	30,388
EBIT / Operating Income (Loss)	(16,367)	15,931		(436)	(14,036)	17,076		3,040	(30,403)	33,007		2,604	(12,970)	9,499		1,200	(2,271)	(9,467)	7,745		(3)	(1,725)	(22,437)	17,244		1,197	(3,996)
EBIT / Operating income (Loss)	(10,367)	15,951		(436)	(14,036)	17,076	-	3,040	(30,403)	33,007	-	2,004	(12,970)	9,499	-	1,200	(2,2/1)	(9,467)	7,745	-	(5)	(1,725)	(22,437)	17,244	•	1,197	(3,990)
Interest Expense	(190)	_		(190)	(187)		_	(187)	(377)	_	_	(377)	(249)	_	-	_	(249)	(184)		_	_	(184)	(433)	_		-	(433)
Other Income (Expense)	12	-	(12)	-	118	-	(118)	-	130	-	(130)	-	2,496	-	(2,496)	-	- '	1,649	-	(1,649)	-	-	4,145	-	(4,145)	-	-
Earnings Before Taxes (EBT)	(16,545)	15,931	(12)	(626)	(14,105)	17,076	(118)	2,853	(30,650)	33,007	(130)	2,227	(10,723)	9,499	(2,496)	1,200	(2,520)	(8,002)	7,745	(1,649)	(3)	(1,909)	(18,725)	17,244	(4,145)	1,197	(4,429)
Tax Provision	(71)			(71)	(54)			(54)	(125)	-		(125)	(23)	-			(23)	(22)				(22)	(45)				(45)
Net Income (Loss)	(16,616)	15,931	(12)	(697)	(14,159)	17,076	(118)	2,799	(30,775)	33,007	(130)	2,102	(10,746)	9,499	(2,496)	1,200	(2,543)	(8,024)	7,745	(1,649)	(3)	(1,931)	(18,770)	17,244	(4,145)	1,197	(4,474)
Share Count	67,559	67,559	67,559	67,559	67,876	67,876	67,876	67,876	67,717	67,717	67,717	67,717	68,176	68,176	68,176	69 176	68,176	69,424	69,424	69,424	69,424	69,424	68,804	68,804	68,804	68,804	68,804
EPS STATE COURT	(0.25)	0,239	(0.00)	(0.01)	(0.21)	0.25	(0.00)	0.04	(0.45)	0.49	(0.00)	0.03	(0.16)	0.14	(0.04)	68,176 <b>0.02</b>	(0.04)	(0.12)	0.11	(0.02)	(0.00)	(0.03)	(0.27)	0.25	(0.06)	0.02	(0.07)
1.3	(0.25)	0.24	(0.00)	(0.01)	(0.21)	0.23	(0.00)	0.04	(0.43)	0.43	(0.00)	0.03	(0.10)	0.14	(0.04)	0.02	(0.04)	(0.12)	0.11	(0.02)	(0.00)	(0.03)	(0.27)	0.23	(0.00)	0.02	(0.07)
Net Income (Loss)	(16,616)	15,931	(12)	(697)	(14,159)	17,076	(118)	2,799	(30,775)	33,007	(130)	2,102	(10,746)	9,499	(2,496)	1,200	(2,543)	(8,024)	7,745	(1,649)	(3)	(1,931)	(18,770)	17,244	(4,145)	1,197	(4,474)
Other Income (Expense)	(12)	-	12	-	(118)	-	118	-	(130)	-	-	-	(2,496)	-	2,496	-	-	(1,649)	-	1,649	-	- 1	(4,145)	-	4,145	-	- 1
Interest Expense	190	-	-	190	187	-	-	187	377	-	-	377	249	-	-	-	249	184	-	-	-	184	433	-	-	-	433
Tax Provision	71	-	-	71	54	-	-	54	125	-	-	125	23	-	-	-	23	22	-	-	-	22	45	-	-	-	45
Depreciation & Amortization	1,405	<u> </u>		1,405	1,505			1,505	2,910	<u> </u>		2,910	1,425				1,425	1,696	<del>-</del> -			1,696	3,121				3,121
EBITDA	(14,962)	15,931	-	969	(12,531)	17,076		4,545	(27,493)	33,007	(130)	5,514	(11,545)	9,499	-	1,200	(846)	(7,771)	7,745	-	(3)	(29)	(19,316)	17,244	-	1,197	(875)
					A				Autority														Astrodo				
	Actuals				Actuals				Actuals				Actuals					Actuals					Actuals				
Cash Flow from Operations	249				7.883				8,132				(100)					(4,113)					(4,213)				
Capitalized Software	(2,795)				(2,339)				(5,134)				(3,800)					(4,398)					(8,198)				
PPE	(546)				(95)				(641)				(223)					(47)					(270)				
CAPEX	(3,341)				(2,434)				(5,775)				(4,023)					(4,445)					(8,468)				
Free Cash Flow	(3,092)				5,449				2,357				(4,123)					(8,558)					(12,681)				
	(3,032)				3,113				2,007				(-1,123)					(0,550)					(_2,002)				





## **2022 GAAP AND ADJUSTED FULL YEAR RESULTS**

(Amounts in thousands, unaudited)
NOTE: As previously revised

												)22										
		Q:				Q2				Q3					Q4					FY		
	GAAP	SBC	Other Inc	Adjusted	GAAP	SBC	Other Inc	Adjusted	GAAP	SBC	Other Inc	Adjusted	GAAP	SBC	Other Inc	Restructure	Adjusted	GAAP	SBC	Other Inc	Restructure	Adjusted
Revenue																						
Security Solutions	26,919	-	-	26,919	30,819	-	-	30,819	32,440	-	-	32,440	30,276	-	-	-	30,276	120,454	-	-	-	120,454
Secure Networks	23,241			23,241	24,972			24,972	31,153			31,153	17,067				17,067	96,433				96,433
Total	50,160	-	-	50,160	55,791	-	-	55,791	63,593	-	-	63,593	47,343	-	-	-	47,343	216,887	-	-	-	216,887
Gross Profit																						
Security Solutions	15,051	857	-	15,908	16,433	747	-	17,180	15,577	823	-	16,400	14,887	579	-	355	15,821	61,948	3,007	-	355	65,310
Secure Networks	3,820	150	-	3,970	4,496	115	-	4,611	5,368	106	-	5,474	3,411	120	-	223	3,754	17,095	491	-	223	17,809
Total	18,871	1,007	-	19,878	20,929	862	-	21,791	20,945	929	-	21,874	18,298	700	-	578	19,576	79,043	3,498	-	578	83,119
Gross Margin																						
Security Solutions	55.9%	3.2%	0.0%	59.1%	53.3%	2.4%	0.0%	55.7%	48.0%	2.5%	0.0%	50.6%	49.2%	1.9%	0.0%	1.2%	52.3%	51.4%	2.5%	0.0%	0.3%	54.2%
Secure Networks	16.4%	0.6%	0.0%	17.1%	18.0%	0.5%	0.0%	18.5%	17.2%	0.3%	0.0%	17.6%	20.0%	0.7%	0.0%		22.0%	17.7%	0.5%	0.0%	0.2%	18.5%
Total	37.6%	2.0%	0.0%	39.6%	37.5%	1.5%	0.0%	39.1%	32.9%	1.5%	0.0%	34.4%	38.6%	1.5%	0.0%	1.2%	41.3%	36.4%	1.6%	0.0%	0.3%	38.3%
SG&A																						
Sales and Marketing	5,252	1,668		3,584	4,741	1,420		3,321	3,042	611		2,431	3,547	969		187	2,391	16,582	4,668		187	11,727
Research and Development	5,252	1,008		3,584 4,135	4,741	1,420 692		3,321	3,042 3,981	897		2,431 3,084	3,547	969	-	221	2,391 1,875	16,582	3,805	-	221	12,891
General and Administrative	24,556	11,961	_	12.595	25,735	14.102	-	11.633	22,706	13.400		9.307	26.396	13.226	_	1.781	11.389	99.393	52.689	-	1.781	44,923
Total	35,238	14,924		20,314	34,965	16,214	<del></del>	18,751	29,729	14,907		14,822	32,961	15,117			15,655	132,893	61,162		2,189	69,541
iotai	33,236	14,924	-	20,314	34,903	10,214	•	10,751	25,725	14,507	-	14,822	32,901	15,117	-	2,109	13,035	152,695	01,102	-	2,109	09,341
EBIT / Operating Income (Loss)	(16,367)	15,931	-	(436)	(14,036)	17,076	-	3,040	(8,784)	15,836	-	7,052	(14,663)	15,817	-	2,767	3,921	(53,850)	64,660	-	2,767	13,578
Interest Expense	(190)	-	-	(190)	(187)	-	-	(187)	(181)	-	-	(181)	(316)	-	-	-	(316)	(874)	-	-	-	(874)
Other Income (Expense)	12	-	(12)		118	<u> </u>	(118)		518	<u> </u>	(518)		702	-	(702)			1,350		(1,350)		=
Earnings Before Taxes (EBT)	(16,545)	15,931	(12)	(626)	(14,105)	17,076	(118)	2,853	(8,447)	15,836	(518)	6,871	(14,277)	15,817	(702)	2,767	3,605	(53,374)	64,660	(1,350)	2,767	12,704
Tax Provision	(71)	<u>=</u>		(71)	(54)	-	<u> </u>	(54)	(8)		<u> </u>	(8)	79	=			79	(54)	<u> </u>		<u> </u>	(54)
Net Income (Loss)	(16,616)	15,931	(12)	(697)	(14,159)	17,076	(118)	2,799	(8,455)	15,836	(518)	6,863	(14,198)	15,817	(702)	2,767	3,684	(53,428)	64,660	(1,350)	2,767	12,649
Share Count	67,559	67,559	67,559	67,559	67,876	67,876	67,876	67,876	67,493	67,493	67,493	67,493	67,313	67,313	67,313	67,313	67,313	67,559	67,559	67,559	67,559	67,559
EPS	(0.25)	0.24	(0.00)	(0.01)	(0.21)	0.25	(0.00)	0.04	(0.13)	0.23	(0.01)	0.10	(0.21)	0.23	(0.01)		0.05	(0.79)	0.96	(0.02)	0.04	0.19
									<b>4</b>		4							<b></b>		4>		
Net Income (Loss)	(16,616)	15,931	(12)	(697)	(14,159)	17,076	(118)	2,799	(8,455)	15,836	(518)	6,863	(14,198)	15,817	(702)		3,684	(53,428)	64,660	(1,350)	2,767	12,649
Other Income (Expense)	(12)	-	12	-	(118)	-	118	-	(518)	-	518	-	(702)	-	702	-	-	(1,350)	-	1,350	-	-
Interest Expense	190	-	-	190 71	187 54	-	-	187 54	181	-	-	181 8	316 (79)	-	-	-	316	874 54	-	-	-	874 54
Tax Provision Depreciation & Amortization	71 1,405	-	-	1,405	1,505	-	-	1,505	8 1,517	-	-	1,517	1,463	-	-	-	(79) 1,463	5,890	-	-	-	5,890
														<del></del>								
EBITDA	(14,962)	15,931	-	969	(12,531)	17,076	-	4,545	(7,267)	15,836	-	8,569	(13,200)	15,817	-	2,767	5,384	(47,960)	64,660	-	2,767	19,467
	Actuals				Actuals				Actuals													
Cash Flow from Operations	249				7,883				11,986				(3,610)					16,508				
Capitalized Software	(2,795)				(2,339)				(3,446)				(4,128)					(12,708)				
PPE	(546)				(95)				(174)				(194)					(1,009)				
CAPEX	(3,341)				(2,434)				(3,620)				(4,322)					(13,717)				
Net cash - software presale	-				-				-				8,457					8,457				
Free Cash Flow	(3,092)				5,449				8,366				525					11,248				
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## **RECONCILIATIONS**

### EBITDA, Adjusted EBITDA, EBITDA Margin and Adjusted EBITDA Margin (*Unaudited*)

			For the Three	Mon	ths Ended		For the Six Months Ended									
		June 30,	2023		June 30,	2022		June 30,	2023		June 30, 2022					
	Amount		Margin	Amount		Margin		Amount	Margin		Amount	Margin				
						(dollars	in thousands)									
Net loss	\$	(8,024)	(24.4) %	\$	(14,159)	(25.4) %	\$	(18,770)	(27.5) %	\$	(30,775)	(29.0) %				
Other income		(1,649)	(5.0) %		(118)	(0.2) %		(4,145)	(6.1) %		(130)	(0.1) %				
Interest expense		184	0.5 %		187	0.3 %		433	0.6 %		377	0.4 %				
Provision for income taxes		22	0.1 %		54	0.1 %		45	0.1 %		125	0.1 %				
Depreciation and amortization		1,696	5.2 %		1,505	2.7 %		3,121	4.5 %		2,910	2.7 %				
EBITDA (Non-GAAP)		(7,771)	(23.6) %		(12,531)	(22.5) %		(19,316)	(28.4) %		(27,493)	(25.9) %				
Stock-based compensation expense (1)		7,745	23.5 %		17,076	30.6 %		17,244	25.3 %		33,007	31.1 %				
Restructuring expenses/(adjustments) (2)		(3)	— %			— %		1,197	1.8 %		_	— %				
Adjusted EBITDA (Non-GAAP)	\$ (29) (0.1) %		\$	4,545	8.1 %	\$	(875)	(1.3) %	\$	5,514	5.2 %					

#### Notes:

<sup>(1)</sup> The stock-based compensation adjustment to EBITDA is made up of stock-based compensation expense for the awarded restricted stock units ("RSUs"), performance-based restricted stock units ("PSUs") and stock options, and of other sources. Stock-based compensation expense for the awarded RSUs, PSUs and stock options was \$5.7 million and \$13.6 million for the three and six months ended June 30, 2023, respectively, and \$16.4 million and \$30.7 million for the three and six months ended June 30, 2022, respectively. Stock-based compensation from other sources was \$2.1 million and \$3.7 million for the three and six months ended June 30, 2023, respectively, and \$0.7 million and \$2.3 million for the three and six months ended June 30, 2022, respectively. The other sources of stock-based compensation consist of accrued compensation, which the Company intends to settle in shares of the Company's common stock. However, it is the Company's discretion whether this compensation will ultimately be paid in stock or cash. The Company has the right to dictate the form of these payments up until the date at which they are paid. Any change to the expected payment form would result in out of quarter adjustments to this add back to Adjusted EBITDA.



<sup>(2)</sup> The restructuring expenses/(adjustments) to EBITDA include severance and other related benefit costs (including outplacement services and continuing health insurance coverage), external consulting and advisory fees related to implementing the restructuring plan.



## **RECONCILIATIONS**

### Adjusted Net Income/(Loss) and Adjusted EPS (Unaudited)

			For	the Three	Mon	ths Ended			For the Six Months Ended								
		June 30	0, 2023	3		June 30	0, 20	)22	June 30, 2023					June 30, 2022			
	Adjusted Net (Loss)/ Income		Adjusted Earnings Per Share		Adjusted Net (Loss)/ Income		Adjusted Earnings Per Share		Adjusted Net (Loss)/ Income		Adjusted Earnings Per Share		Adjusted Net (Loss)/ Income		Ear	djusted nings Per Share	
						(i	n the	ousands, exc	ept p	er share dat	ta)						
Net loss	\$	(8,024)	\$	(0.12)	\$	(14,159)	\$	(0.21)	\$	(18,770)	\$	(0.27)	\$	(30,775)	\$	(0.45)	
Adjustments:																	
Other income		(1,649)		(0.02)		(118)		_		(4,145)		(0.06)		(130)		_	
Stock-based compensation expense (1)		7,745		0.11		17,076		0.25		17,244		0.25		33,007		0.48	
Restructuring expenses/(adjustments) (2)		(3)								1,197		0.01					
Adjusted net (loss)/income (Non-GAAP)	\$	(1,931)	\$	(0.03)	\$	2,799	\$	0.04	\$	(4,474)	\$	(0.07)	\$	2,102	\$	0.03	
Weighted-average shares of common stock outstanding, basic		69,424				67,876				68,804				67,717			

#### Notes:

<sup>(1)</sup> The stock-based compensation adjustment to Net (Loss)/Income is made up of stock-based compensation expense for the awarded RSUs, PSUs and stock options, and of other sources. Stock-based compensation expense for the awarded RSUs, PSUs and stock options was \$5.7 million and \$13.6 million for the three and six months ended June 30, 2023, respectively, and \$16.4 million and \$30.7 million for the three and six months ended June 30, 2022, respectively. Stock-based compensation from other sources was \$2.1 million and \$3.7 million for the three and six months ended June 30, 2023, respectively, and \$0.7 million and \$2.3 million for the three and six months ended June 30, 2022, respectively. The other sources of stock-based compensation consist of accrued compensation, which the Company intends to settle in shares of the Company's common stock. However, it is the Company's discretion whether this compensation will ultimately be paid in stock or cash. The Company has the right to dictate the form of these payments up until the date at which they are paid. Any change to the expected payment form would result in out of quarter adjustments to this add back to Adjusted Net (Loss)/Income.



<sup>(2)</sup> The restructuring expenses/(adjustments) to net loss include severance and other related benefit costs (including outplacement services and continuing health insurance coverage), external consulting and advisory fees related to implementing the restructuring plan.

# RECONCILIATIONS Free Cash Flow (Unaudited)

	F	For the Three	Months E		For the Six M	Ionths 1	s Ended		
	June	e 30, 2023	June 3	0, 2022	Jun	e 30, 2023	June	20, 2022	
				usands)					
Net cash (used in)/provided by operating activities	\$	(4,113)	\$	7,883	\$	(4,213)	\$	8,132	
Adjustments:									
Purchases of property and equipment		(47)		(95)		(270)		(641)	
Capitalized software development costs		(4,398)		(2,339)		(8,198)		(5,134)	
Free cash flow (Non-GAAP)	\$	(8,558)	\$	5,449	\$	(12,681)	\$	2,357	





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